

Warranty Statement & Return Policy

Warranty & Workmanship you can depend on.

With over 25 years of manufacturing experience we maintain the ability to provide competitive prices while employing and manufacturing the majority of our products in the USA. Pride in our workmanship and standing behind each and every product is not just our claim but our uncompromising responsibility.

TSISSG equipment is warranted to be free from defects in materials and workmanship for a period of one year from the date of original purchase to the original owner. Repair labor is warranted for 90 days from the date of original purchase. Bushings, blades, bearings and normal wear and tear are not covered under warranty. Careless handling, negligence, misuse, abuse, mutilation, improper operation, making unauthorized repairs, additions, and or alterations automatically cancel this warranty and relieves TSISSG of any obligation. Cheetah tanks claimed to be defective while under warranty will be evaluated at our manufacturing plant and either repaired if possible or exchanged and returned or credit issued to the customer account at our discretion. Damage resulting from dropping the tanks will not receive warranty consideration. Warranty parts need to be returned prepaid to the plant for credit. Any replacement parts shipped from the plant will be shipped at the customer's expense. Machines requiring warranty work must be brought to the manufacturing plant in 201 Chelsea Rd, Monticello, MN or to a repair facility authorized by TSISSG.

Return Policy:

!!WARNING!! Goods returned without an RGA will be refused. A Returned Goods Authorization form must be obtained before returning any material or goods. All non-warranty returns will be subject to a 15% restocking fee plus any additional charges for reconditioning/repacking.

